



Mercia School
Carter Knowle Road
Sheffield
S7 2DY

Telephone 0114 5539080
enquiries@merciaschool.com
www.merciaschool.com

Headteacher: Mr Dean Webster
Chair of Governors: Mrs Rhona Dodds

Our ref: JF/JG/GD

06 January 2021

Dear Parents and Carers,

Thank you for your patience and ongoing support with our online seminars. Our first day has been hugely positive, but we are aware of teething problems this morning.

It seems that some pupils were unable to stream the seminar videos and had to download in order to view. Obviously, we know this is not a sustainable way of working. We are aware there have been some issues with online platforms across a range of schools today, as they cope with the introduction of online learning.

We have been working with our IT service department and believe we have a solution. Online seminars will now be added in to the 'Posts' section of their class team. The link will direct pupils to a seminar stream that we hope will work more effectively.

All of today's lessons will be posted in this way to allow pupils to cover any online seminars in the correct sequence. We will continue to review the situation and have welcomed your feedback today. Thank you.

We have provided a screenshot below to assist the pupils.

We are also working to resolve any log in issues. In the first instance, please ensure that the username for Office 365 is accurate. It is the child's username (this is the same as when pupils log on to computers at Mercia School) followed by @merciaschool.com.

Please continue to email remote@merciaschool.com if issues persist.

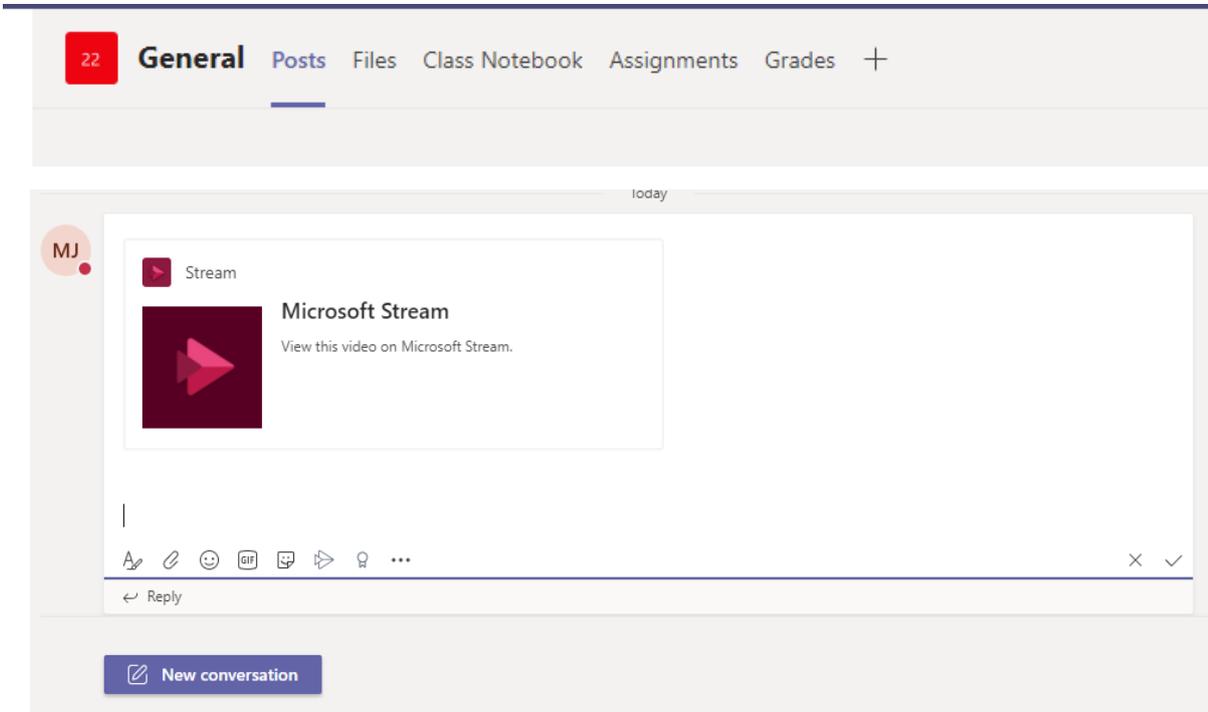
Yours faithfully,

Joshua Fisher
Deputy Headteacher

Jodi Green
Assistant Headteacher

Step 1: Click on class team

Step 2: Within 'Posts' click to the relevant lesson



Step 3: Watch the seminar video in its entirety, completing work in booklets/exercise books